

## LIMITED GUARANTEE

1. **Les Cuisines Modernes de l'Estrie inc. (Cabinet Maker)** guarantees the components of its cabinets against labour and manufacturing defects for seven (7) years period after their delivery date.
2. **Cabinet Maker**, for this period, commits itself to repair or replace the defective components of its cabinets. These repairs and/or replacements will be carried out when, with the agreement of **Cabinet Maker**, the defects will be recognized to rise from a manufacturing defect.
3. This guarantee offered by **Cabinet Maker** limits itself to the replacement and/or the repair of the cabinets or of its components and does not includes transport, installation, or all other expenses, direct or indirect.
4. **This guarantee does not apply if :**
  - The maintenance of the cabinets is not made with the assistance of specific products being used to clean and nourish wood. The use of all other product could deteriorate some finishes and cause damages.
  - A defect occurs or a repair is necessary because of a misuse, a commercial or abusive practice, negligence, an intentional art, an accident, an exposure to the elements, an inadequate installation or a lack of precautions.
  - A product of **Cabinet Maker** is modified or repaired by any other person that is an authorized representative of **Cabinet Maker**.
  - The purchase was not carried out at **Cabinet Maker** or one of its authorized representatives.
  - The product was installed by unqualified personnel.
  - The claimer is not the original purchaser.
5. **This guarantee does not cover :**

### A) **Wooden doors and drawer fronts not finished and any painted finished on wooden doors**

Wood is a natural product which reacts to temperature changes. It can shrink or stretch according to the variations of the level of moisture. These variations can cause the appearance of cracks between the joints of frames and cross-pieces of the doors out of natural wood. They can also involve separation of the aforesaid joints thus leaving an opening visible to the eye. The problems here before mentioned are not manufacturing defects. They rise from the nature of the wood itself. With that in mind, **Cabinet Maker** specifically excludes this liability on the following products:

- Finished painting on the wooden doors (enamel)
- Unfinished wooden doors and drawer fronts

In order to minimize the problems here before mentioned **Cabinet Maker** recommend center panels in MDF instead of natural wood. These panels give a similar style as natural wood but are less affected by the variations of the level of moisture.

**Cabinet Maker** also recommend you to keep and/or to install its products in a place where the humidity level is controlled and stable (50% of relative humidity)

## B) Variations of color and constancy of the wood grain

The variations of the color and constancy of the wood grain rise from the nature of natural wood. These variations do not constitute manufacturing defects and could not in any case justify the replacement of the products.

## C) Sliding drawers and pull-outs full width installed in cabinets of more than 36" wide

Considering the maximum weight that the slides of a drawer can support, **Cabinet Maker** does not guarantee the sliding drawers and pull-outs full width installed in a cabinet of more than 36 inches.

6. Guarantee of **Cabinet Maker** limits itself to the replacement and/or the repair of its products. No refunding can be filled.
7. This guarantee constitutes the only guarantee offered by **Cabinet Maker**. Its interpretation, its execution, its application, its exclusions, its validity and its effects are subjected to the applicable laws which are in force in the province of Quebec and that govern partly or entirely all the dispositions of the present guarantee.
8. Any procedure, action, prosecution or any other request for same nature relating to this guarantee must be brought in the legal district of St-François, province de Quebec, Canada.
9. Any provision of the guarantee, not in conformity to the applicable laws, is considered without any effect in so far as it is prohibited by one of the aforesaid laws.
10. If a provision contravenes the applicable laws, it must be interpreted, if necessary, in order to make it in conformity with the applicable duties, or, failing this, in the way most likely to respect the intention of the parties without derogating from the regulations of the applicable duty.
11. This guarantee gives specific rights to its recipient and defines the limits of the responsibility for **Cabinet Maker**. All legislative guarantees prevailing in any other place of residence, if necessary, are limited to a five (5) years period. If this restriction is not allowed by the legislation of this place of residence, it does not apply.

### PROCEDURES OF GUARANTEE

- The complaints under guarantee can be submitted by the representative or directly by the consumer to **Cabinet Maker**. They must contain information necessary to the study of the request and be accompanied by the relevant documents and photographs (if necessary). Any incomplete complaint will not be the subject of an examination as long as all documentation necessary will be submitted.
- The complaints can be addresses to service to the customers of **Cabinet Maker** at :
  - o Phone : 1-888-649-4162
  - o Fax : 819-849-4420
  - o E-mail : [info@cuisinesmodernes.com](mailto:info@cuisinesmodernes.com)
  - o Mail : 135 avenue de la Gravière, Coaticook (QC) J1A 3E5

## *POLITIQUE DE GAUCHISSEMENT DE PORTE*

Les causes les plus communes du gauchissement de porte sont les changements extrêmes de température, l'humidité élevée et la haute teneur en humidité actuelle du bois. Pour aider à contrôler ce problème, **Modernes Cuisines & Design** contrôle strictement le contenu de l'humidité dans leurs installations.

Le détaillant et le client doivent entreposer et installer les modules dans des endroits où l'humidité est contrôlée, afin de conserver les privilèges de la garantie.

Les portes légèrement déformées peuvent être ajustées par les charnières de portes. Si une porte, de moins de 21'' de large et de moins de 40'' de haut, présente un gauchissement de plus de 1/4, elle sera remplacée sans frais par **Modernes Cuisines & Design**.